To Caregivers of Children in the North Carolina Children’s Airway Center,

We want to take this opportunity to tell you about the NC Children’s Airway Center, our team members, and the services we provide.

The NC Children’s Airway Center is a team of clinicians whose goal is to provide comprehensive, coordinated, multidisciplinary care for children with complex airway problems. Our team members include:

- Pediatric Pulmonary doctors – provide medical management of airway, breathing and lung problems
- Pediatric Otolaryngology Head/Neck surgeons – also known as Ear Nose and Throat (ENT) surgeons- provide surgical and medical management of airway and breathing problems
- Pediatric Nurse Practitioner – specializing in the care of children with tracheostomies both in and out of the hospital
- Pediatric Respiratory Therapist – specializing in the care of children on home mechanical ventilation or CPAP
- Social Worker-performs risk assessments, assists families with accessing resources
- Speech Therapist – specializing in the care of patients with feeding, swallowing and speech difficulties
- Administrative Coordinator – assisting families with coordinating appointments and visit schedules

Our agreement with you:

- The NC Children’s Airway Center team agrees to provide thorough, expert evaluation, and treatment.
- We will coordinate your child’s care to minimize trips to see specialists and undergo procedures
• We will promptly answer your questions, provide test and treatment results, and provide individualized care plans through My UNC Chart or by telephone

• We will assist you with finding a pediatrician and obtaining community based resources

• We ask that your child receives routine medical and well child care, including appropriate immunizations, from your pediatrician

• We ask that you use My UNC Chart whenever possible to access appointment schedules, and engage in non-urgent communication with the Airway Center team

• We ask that you adhere to appointment schedules and bring all your child’s medications with you to scheduled appointments

Our agreement with you and your child’s pediatrician:

• We will co-manage your child’s care with your pediatrician if requested during the referral process

• We offer two-way communication between the Airway Center team and your child’s pediatrician through our UNC CareLink program or our electronic medical record system

• Your child’s pediatrician can reach an Airway Center clinician through the Carolina Consultation Center 24 hours a day/ 7 days a week.

To reach an Airway Center team member Monday –Friday 8:00AM to 5:00PM call our administrative coordinator at (919) 843-6858.

To speak with the on-call pediatric pulmonologist or otolaryngology/head and neck surgeon after business hours call (984)-974-1000.

Your child’s health and safety are important to us

**Be Sure Your Child’s Immunizations Are Up to Date!**

**Don’t Forget Your Child’s Flu Shot This Fall!**

Sincerely yours,

Kathy Abode RN MPH
Clinical Program Director
NC Children’s Airway Center UNC Hospitals
984-974-9632