

Amber L. Cushing

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Education

University of North Carolina at Chapel Hill, Chapel Hill, NC
Ph.D. in Information Science, expected May 2012

Simmons Graduate School of Library and Information Science, Boston, MA
M.S. in Library and Information Science, August 2005
Concentration: Archives Management

Mount Holyoke College, South Hadley, MA
A.B. in History, May 2004

Teaching Experience

Instructor September 2011-May 2012
INLS 501: Information Resources and Services

Co-Instructor August 2012
(accepted) SAA Continuing Education Workshop: Utilizing Focus Groups to Gain User Feedback

Instructor Jan. - May 2011, May-June 2012
INLS 754: Access, Outreach and Public Service in Cultural Heritage Institutions (Archival Access)

Teaching Assistant January 2010-May 2010
INLS 554: Cultural Institutions

Teaching Assistant August 2009-December 2009
INLS 556: Introduction to Archives and Records Management

Teaching Assistant August 2009
UNC Center for Faculty Excellence

Co-Instructor January 2009-May 2009
INLS 754: Access, Outreach and Public Service in Cultural Heritage Institutions (Archival Access)

Research Experience

Research Assistant May 2009-December 2010
School of Information and Library Science, UNC-CH

- Completed research assistant duties for the NHPRC funded Archival Metrics and User Evaluation for Government Archives project for Dr. Helen Tibbo and Dr. Elizabeth Yakel (UMichigan).
- Conducted interviews and coded transcriptions of research interviews with subjects.
- Developed web surveys for archival institutions.

Research Assistant

August 2007-May 2009

School of Information and Library Science, UNC-CH

- Collected and coded documents for the Digital Curation Curriculum (Digccurr) grant project using NVIVO statistical software, with guidance from Dr. Helen Tibbo and Dr. Cal Lee.
- Developed digital curation curriculum education modules for the Digccurr grant project with guidance from Dr. Helen Tibbo and Dr. Cal Lee.

Refereed Publications

Cushing, A. L. (2012) (accepted). Applying Q Method to Archival Research: A Quantitative Approach to Qualitative Study in A. Gilliland, A. Lau & S. McKemmish (Eds.), *Research in the archival multiverse*.

Cushing, A. L. (2012). Exploring the potential for Q method in the study of personal information management. Presented at the Personal Information Management workshop at *Computer Supported Cooperative Work (CSCW)*, Seattle, WA.

Yakel, E.; Duff, W.; Tibbo, H.; Kriesberg, A. & **Cushing, A.** (2012). (accepted). The economic impact of archives: A survey of users of government archives in Canada and the United States. *American Archivist*.

Cushing, A. L. (2010). Career satisfaction of young archivists: A survey of professional working archivists, age 35 and under. *American Archivist* 74(2), 600-625.

Clemens, R. & **Cushing, A. L.** (2010). Beyond everyday life: Information seeking behavior in deeply meaningful and profoundly personal contexts. *Proceedings of the Association for Information Science and Technology*, Pittsburgh PA.

Cushing, A. L. (2010). The extension of self to digital possessions: Implications for personal archiving. *Forum for Archives and Records Management Education and Research*, Oxford, UK.

Cushing, A. L. (2010). "I just want more information about who I am": The search experience of sperm donor offspring, searching for information about their donors and genetic heritage. *Information Research* 15(2).

Cushing, A. L. (2010). The preservation of personal digital information from the perspective of the archives and records management tradition. *Library Hi-Tech* 28(2).

Kelly, D., **Cushing A.**, Dostert, M., Niu, X. & Gyllstrom, K. (2010). Effects of popularity and quality on the usage of query suggestions during information search. *Proceedings of the ACM Conference on Human Factors in Computing Systems (CHI)*, Atlanta, GA.

Presentations and Posters

Cushing, A. L. (2012). Possession and self extension in digital environments: Implications for maintaining personal information. Presented at the *Association for Library and Information Science Education Annual Meeting*, Dallas, TX.

Cushing, A. L. (2011). Possession and self extension in digital environments. Presented at the award winning student papers session at the *Society of Information Science and Technology Annual Meeting*, New Orleans, LA.

Cushing, A. L. (2011). (poster) Self extension and the desire to preserve digital possessions. *Proceedings of the Society of Information Science and Technology Annual Meeting*, New Orleans, LA.

Cushing, A. L. (2011). Information-as-possession: Implications for maintaining digital possessions. Presented at the *Archival Education and Research Institute*, Boston, MA.

Cushing, A. L. (2010) Investigating Individuals' Conscious Decisions to Maintain Digital Possessions. Presented at the *Archival Education and Research Institute*, Ann Arbor, MI.

Yoon, A., Punzalan, R., **Cushing, A. L.** (2010). (poster) Economic impact of archives in local communities. Presented at the *Society of American Archivists Annual Meeting*, Washington, DC.

Cushing, A. L. (2009). (poster) Understanding interest to inform recruitment: what characteristics of digital curation interest computer science and computer engineering students? *Proceedings of the American Society for Information Science and Technology Annual Meeting*, Vancouver, BC.

Cushing, A. L. (2009). Survey report: Feedback from current and recent students about the SAA Directory of Archival Education. Presented at the *Committee on Education Forum, Society of American Archivists Annual Meeting*, Austin, TX.

Cushing, A. L. (2009). Sense of self in digital objects and personal digital archiving: How we see ourselves in our stuff. Presented at the *Archival Education and Research Institute*, Los Angeles, CA.

Cushing, A. L. & Fox, A. (2008). (poster) Career satisfaction of young archivists: preliminary results. Presented at the *Society of American Archivists' Second Annual Research Forum*, San Francisco, CA.

Other Publications

Cushing, A. L. (2011). Updated education directory helps students find the program that best meets their needs, *Archival Outlook*.

Cushing, A. L. (2009). Review of *Theorizing Digital Cultural Heritage: a Critical Discourse*, by Fiona Cameron and Sarah Kenderdine. *American Archivist* (72, 1): 250-252.

Cushing, A. L. (2007) Session Report: Different Spaces, Different Views: Archives, Museums and Libraries. *New England Archivists Newsletter*, 34(3), 14.

Cushing, A. L. (2007). Session Report: Managing the Digital University Desktop: Opportunities and Lessons Learned. *New England Archivists Newsletter*, 34(1), 12.

Cushing, A. L. (2006). Session Report: Doctors to Monsters: ALA Traveling Exhibits, Opportunities for Archives. *New England Archivists Newsletter*, 33(3), 12.

Professional Experience

Librarian II

New Hampshire State Library

May 2006-August 2007

Concord, NH

- Served as chair of NH State Library Preservation Committee.
- Developed and supervised internship in archival projects for university students.
- Managed the manuscript collection, Federal Government Documents depository, and library and information science collection.
- Responded to onsite and remote reference inquiries concerning New Hampshire history, genealogy, government and law.

Research/Reference Archivist

Library of Virginia

September 2005 – January 2006

Richmond, VA

- Provided onsite and remote reference services for patrons utilizing the Manuscript, Map and Genealogy collections.

Archives Technician/Fellow

National Archives Northeast Region

October 2004 – July 2005

Waltham, MA

- Assisted patrons with genealogical research and responded to onsite and remote reference questions concerning government records.

Graduate Intern

Harvard University Art Museums

February 2005 - April 2005

Cambridge, MA

- Processed a 3 linear feet collection and completed a finding aid and MARC record for papers relating to the unpublished autobiography of Paul J. Sachs, the first assistant curator of the Fogg Museum and performed basic preservation of records.

Graduate Intern

Mount Holyoke College Archives and Special Collections

September 2003 – Dec. 2004

South Hadley, MA

- Processed a 6 linear feet collection and completed a finding aid for the papers of Meribeth Cameron, a former college administrator and performed basic preservation of records.

Curator Intern

Supreme Court of the United States

May 2003 – August 2003

Washington, DC

- Presented lectures for visitors and tours for guests of the justices and senators, performed basic preservation of manuscript collections, and wrote outreach materials.

Archives Assistant

Mount Holyoke College Archives

January 2003 - May 2004

South Hadley, MA

- Responded onsite and remotely genealogical, historical and general information inquiries and wrote series description for the Jeanette Marks collection.

Museum Intern

Schenectady Museum

April 2001 – June 2001

Schenectady, NY

- Located artifacts for a large community exhibit and created catalog of artifacts for community exhibit.

Professional Associations

- Association of Library and Information Science Educators, 2009-present.
- American Society for Information Science and Technology, 2008-present.
- Beta Phi Mu, National Library Honor Society 2006-present.
- Society of American Archivists, 2004-present.

Service and Volunteering

Professional

- Member, Society of American Archivists Committee on Education, 2008-present.
- Reviewer, Society of American Archivists Continuing Education Program, 2009-present.
- Program Committee Member, Carolinas Chapter of the American Society for Information Science and Technology, 2009-2010.
- Reviewer, DigCCurr Conference, 2009.
- Volunteer, NHPRC Electronic Records Research Symposium, 2007.
- Grant reader and committee member, NH Reads -Grants for Literacy, 2006.
- Judge for best paper, New Hampshire Statewide and Boston Area Regional National History Day competitions, (both) 2005.
- Volunteer, New England Archivists Spring Meeting, 2005.

College and Graduate School

- Member, Committee to Revise the UNC-SILS Doctoral Student Handbook, 2011.
- Doctoral Student Representative, UNC-SILS Faculty Search Committee, 2009-2010.
- Doctoral Student Representative, UNC-SILS Personnel Committee, 2009-2010.
- Secretary and Co-founder, Simmons International Librarianship Student Group, 2004-2005.
- Member, Simmons student chapter of the Society of American Archivists, 2004-2005.
- President and Founder, Mount Holyoke College Transfer Student Association, 2003-2004.
- Co-Chair and Co-Founder, Mount Holyoke College Chapter of the ACLU, 2003-2004.
- Member, Student Orientation Planning Board, 2002-2004.
- Transfer Representative, Mount Holyoke College Student Admissions Board, 2002-2004.

Awards

- Thomson Reuters Doctoral Dissertation Proposal Award, ASIS&T, 2011.
- Eugene Garfield Doctoral Dissertation Fellowship, Beta Phi Mu, 2011.
- Margaret Kalp Fellowship, UNC-Chapel Hill, 2011.
- Doctoral Student Scholarship to Archival Education Research Institute, 2011.
- Glass Summer Research Fellowship, UNC-Chapel Hill, 2011.
- Future Faculty Program Fellowship, UNC-Chapel Hill, 2011.
- Lester Asheim Fellowship, UNC-Chapel Hill, 2010.
- Doctoral Student Scholarship to Archival Education Research Institute, 2010.
- Elfreda A. Chatman Research Proposal Award, SigUse of ASIS&T, 2009
- Doctoral Student Scholarship to Archival Education Research Institute, 2009.
- Margaret Kalp Fellowship, UNC-Chapel Hill, 2007.
- Victoria Schuck Scholarship, Mount Holyoke College, 2003.
- Laurel Scholarship for Study Abroad, Mount Holyoke College, 2002.
- Union College Leadership Award, Union College, 2001.
- Wessel T. Van Orden Prize for Excellence in English, Union College, 2001.
- Target All-Around Scholar Award, Target Stores Inc., 2000.