

Timothy E. Flood, Ph. D.

4719 McColl Building
Campus Box #3490
University of North Carolina
Chapel Hill, NC 27599-3490

Phone: (919) 962-0983
Web: www.unc.edu/~floodt
Email: Tim_Flood@unc.edu
Linked-In, Facebook, Skype and AIM on Request

Teaching, Current Academic Year:

ADJUNCT ASSISTANT PROFESSOR, MANAGEMENT & CORPORATE COMMUNICATION. UNC Kenan-Flagler Business School at the University of North Carolina at Chapel Hill. *Presently.*

Daytime MBA Program (Both Columns, Below)

Management Communication/Presentation Skills
US Language & Culture
Global Communication
American Business Communication Essentials

GIE Egypt & Turkey (Faculty Lead)
GIE India (*Secondary* Faculty Lead)
Business Writing Essentials (ASW)
Presentation Skills Essentials (ASW)
America 101 / International Student Orientation (ASW)

Executive MBA Program (Evening & Weekend Programs)

Business Writing (Co-Teacher)
Leadership, Communications, and Career Seminar Series (Co-Teacher)
Presentation Skills (Session Coach)

BSBA Program

Senior Immersion Elective: Egypt & Turkey (Faculty Lead)

Extra-Curricular Instructional Sessions:

Leaderscape: The Game of Leadership (With Lynn Setzer & Alison Fragale, Part of the MBA Leadership Initiative)
Ace the Case Series (With Paul Friga, for both BSBA and MBA Consulting Curricula)

Scholarship—Monograph— Current Academic Year:

MBA Fundamentals: Business Writing. Kaplan Publishing (part of the “MBA Fundamentals” series, with current other editions on Statistics and Business Law). 224 pages. May 2008. ISBN: 978-1427797179.

MBA Fundamentals: Business Writing (Arabic). Dar Al Farouk for Cultural Investments. (Arabic Translation of English edition) *Forthcoming.*

Scholarship—Media Citations, Publications, Presentations— Current Academic Year:

Reverse Chronological Order (most recent item first)

“CultureActive/Intercultural Edge: Global Education Leaders Program. June, 2009. UNC Center for School Leadership Development. June 2009.

“Understanding Others: Cultural Norming and Cross-Cultural Sensitivity Development.” Morehead Foundation, University of North Carolina. April 2009.

“Embracing Diversity for Success: Effective Global Teams Involving Multinational Workforces.” NC State University. April 2009.

“Impromptu Speech: the Video.” February 2009. Blog post. Shawn Brandt.
<http://kenanflagler.wordpress.com/2009/02/12/management-communication-the-video/>

Strategic Business Communication. Robyn Walker. Review. February 2009.

“Cross-Cultural Mishaps.” January 2009. Blog Post. <http://blogs.bnet.com/mba/?p=248> (Source: ‘Global Communication Class in the Real World.’ Susanna Schick. <http://kenanflagler.wordpress.com/2009/01/03/global-communications-class-in-the-real-world/>)

“Avoiding Crippling Communication Errors on Cross-Cultural Teams.” *UNC Kenan-Flagler News.* January 2009.

“By ‘Yes’ I Mean ‘Maybe:’ Communicating in a Culturally Diverse World.” UNC Kenan-Flagler Lunch-and-Learn Series. December 2008.

“Information Reformation: Globalization’s Impact on Communication and Information Exchange.” Seminar on the Modern World. UNCG’s Residential College. October 2008.

Scholarship—Media Citations, Publications, Presentations— Current Academic Year (continued):

Reverse Chronological Order (most recent item first)

Society for International Education and Research (SIETAR) World Conference. Barcelona, Spain, October 2008.
Attendee.

“Write to the Point.” *UNC Kenan-Flagler News.* September 2009.

“Hit By Layoffs? There’s a Card for That.” John Murawski for the *News & Observer*, 29-June-2008.
<http://www.newsobserver.com/business/story/1124177.html>

Academic Service, Current Academic Year:

Reverse Chronological Order (most recent item first)

BSBA Thesis, Committee Member. Anna Lee, “Combining Implicit Egotism and Relationship Science to Explore Possible ‘Explicit Partnerism.’” Chair: Adam Grant. April 2009.

MBA Launch the Venture/Wal-Mart Better Living Business Plan Competition, Faculty Advisor. Home Environmental Assessment Service. The Applied Sustainability Center at the University of Arkansas. April 2009.

BSBA Excellence in Honors Theses Award, Reviewer. March 2009.

MBA Integrative Exercise, Judge. January 2009.

Reaching Out MBA (ROMBA) Case-Writing Competition, Faculty Advisor. UNC MBA team competing through Stanford University completion. November 2008-April 2009.

xTax Case Competition, Presentation Coach. BSBA and MAC Programs. Director: Courtney Edwards. November 2008.

MBA Carolina Venture Fellows, Mock Match Day, Presentation Coach. November 2008.

Coca-Cola Case Competition, Presentation Coach. MBA Program. Director: Paul Friga. October 2008.

Leading & Managing course (with Alison Fragale), Presentation-Skills Consultant (2 classes only). October 2008.

Administrative Service, Current Academic Year:

Reverse Chronological Order (most recent item first)

Management Communication Association (MCA), Advisory Group Member. May 2008-Present.

Center for International Business Education and Research (CIBER) Advisory Council. Member. Recurring, monthly.

CIBER Operations Committee. Member. Recurring, semi-annually.

BSBA GLOBE Selection. Faculty interviewer. October 2008.

University Writing Center, Campus International-Student Support Consolidation Committee. Member. March-September 2008.

Campus Community Service, Current Academic Year:

Reverse Chronological Order (most recent item first)

Leadership Institute, Networking Session, Presenter. Office of Diversity & Multicultural Affairs. April 2009.

Leadership Advantage, Capstone Reception, Keynote Speaker. Office of Diversity & Multicultural Affairs. April 2009.

MBA Benefit for Habitat for Humanity. Guest Bartender, the Crunkleton on Franklin Street. March 2009.

IBM Case Competition. Judge. January 2009.

MBA Casino Night for Habitat for Humanity. Live auction emcee (with Dave Hofmann). December 2008.

MBA Chili Cookoff. Judge. October 2008.

Inside Kenan-Flagler Minority Recruiting Weekend. Faculty panel member. October 2008.

International New Student Orientation, Faculty Representative. June, July, August 2008.

Education:

UNIVERSITY OF NORTH CAROLINA AT GREENSBORO. *Ph. D. in Rhetoric and Composition*. May 2002.

Dissertation: "Changing Voices: Teaching the History of Rhetoric through Film"

Exams: Rhetoric & composition, American literature through 1900, 20th century British literature.

Teaching Interests: Technical and professional writing. Technology and teaching. History and theory of rhetoric. 19th & 20th century American literature.

TEXAS A&M UNIVERSITY AT COLLEGE STATION. *M. A. in English*. Minor in Spanish. May 1994.

Emphases: Technical writing. Minority and ethnic literature.

Exams: British and American literatures from 1600 to present.

UNIVERSITY OF MARYLAND AT COLLEGE PARK. *B. A. in English*. Minor in History. May 1991.

Emphases: Nineteenth-century American and British literatures. Document design.

Senior Thesis: "Setting the Stage: Robert Bage among Contemporary Women Writers."

Other Teaching Experience (1989 to Current Academic Year):

Reverse Chronological Order (most recent item first)

ASSISTANT PROFESSOR. East Stroudsburg University. East Stroudsburg, PA. *August 2003 to August 2004*

English 203 Advanced Composition

English 204 Technical Writing

English 205 Business Writing

English 307 Writing for the World Wide Web

English 515 Computers & Writing

ADJUNCT ASSISTANT PROFESSOR. North Carolina A&T State University. Greensboro, NC. *January 2002-July 2004.*

English 101 Ideas & Their Expression II

English 331 Technical Writing

English 411 Visual Rhetoric & Technology

English 412 Writing Reports & Proposals

English 413 Writing & Editing for Magazines & Journals

English 414 Document Design & Testing

English 415 Practicum in Technical Writing

INSTRUCTOR. High Point University (Day and Evening Degree Programs). *August 2001 to May 2002.* .

English 101 Grammar & Composition

English 102 Advanced Composition

English 200 Self & Society in Literature

INSTRUCTOR IN RESIDENCE. Residential College at UNCG. *January 1996 to May 2000.*

English 251 Major American Writers, Colonial to Romantics

Residential College 102 History of Rhetoric through Film

Residential College 208 20th Century American Literature

GRADUATE TEACHING ASSISTANT. The University of North Carolina at Greensboro. *August 1994 to May 2000.*

Curriculum & Instruction 299 Becoming a Teacher

English 101 Composition I

English 102 Composition II

English 327 Writing for the Professions

English 514 Electronic Research, Writing and Editing

Freshman Seminar 111 Reading, Writing & Ethics in the Information Age

GRADUATE TEACHING ASSISTANT. Texas A&M University at College Station. *August 1992 to May 1994.*

English 104 Rhetoric and Composition

English 301 Technical Writing

VOLUNTEER. Rosemary Hills Community School. Silver Spring, Maryland. *August 1989 to April 1992.*

English as a Second Language

Other Publications, Reviews and Presentations:

Reverse Chronological Order (most recent item first)

"ALTERNATIVE APPROACHES TO TEACHING COMMUNICATION: LEADERSCAPE, THE GAME OF LEADERSHIP." Management Communication Association annual conference, London, Ontario, Canada, (May 2008).

"COMMUNITY V. EXCLUSIVITY: MANAGING MCA'S WEB PRESENCE." Management Communication Association annual conference (2008), London, Ontario, Canada, (2008).

"THE IMMINENT IMPLICATIONS OF GLOBALIZATION IN FRIEDMAN'S FLAT WORLD." Seminar on the Modern World. UNCG's Residential College. April 2008.

ASSOCIATION OF BUSINESS COMMUNICATION-EUROPE (ABCE). Annual conference (attendee only).

"MBA EDUCATION: TOO MUCH STRESS?" Phil Mintz for *Business Week's* MBA Universe, 21-Jan-2008.
<http://www.mbauniverse.com/innerPage.php?id=ne&pageld=892>

"BLOGGING BOSSES." Frank Norton for the *N&O*, 03-Feb-2008
<http://www.newsobserver.com/business/story/920290.html>
(Additionally posted as "*Corporate CEOs Reaching Out to Consumers on Web*" at Redding.com:
<http://www.redding.com/news/2008/feb/16/corporate-ceos-reaching-out-consumers-web/>)

"HONING EXECUTIVE ENGLISH-LANGUAGE SKILLS (HEELS)" Initially published in the *Wall Street Journal*, picked up by the *Financial Times*, cited by many blogs and websites (easy public-access version as "The Language of Business" at <http://www.stacyblackman.com/2008/01/07/the-language-of-business/>).picked up
Original WSJ Link: <http://www.collegejournal.com/mbacenter/mbatrack/20071107-alsop.html>
Original FT Link: <http://calibre.mworld.com/m/m.w?lp=GetStory&id=286180221>

"UNDERSTANDING THE US EVOLVING ROLES IN A GLOBALIZING ECONOMY." Presentation to an Undergraduate Academic Symposium, Residential College at UNCG. Greensboro, North Carolina. March 2007.

"ILLUMINATING THE FUTURE OF THE MANAGEMENT COMMUNICATION ASSOCIATION." MCA Annual Conference, Emory University, Atlanta Georgia. April 2007. Attendee.

"COMMUNICATION: SPANNING CULTURES, CHANGES AND CHALLENGES." ABC-Europe Annual Conference. Yeditepe University, Istanbul, Turkey. May 2007. Attendee.

"INTERCULTURAL EDGE." Certification Program. Duke University Center for International Business Education and Research. May 2007. Faculty Certification.

"PRESENTATION PEDAGOGIES: MAXIMIZING DELIVERY, CREDIBILITY AND INFORMATION." Presentation to Lead Directors, Egyptian Institute of Directors and Lead Faculty, Egyptian Corporate Governance Project. Kenan Institute, Washington Center (Chapel Hill, NC) and Ministry of Investment (Cairo, Egypt). May and July 2006.

"EFFECTIVE KNOWLEDGE TRANSFER FOR AN EXECUTIVE AUDIENCE." Training of the Trainers, Day 2. Egyptian Institute of Directors, Ministry of Investment, and International Finance Corporation. Cairo, Egypt. July 2006.

"EXECUTIVE PRESENCE IN AN INTERACTIVE ENVIRONMENT." Training of the Trainers, Day 1. Egyptian Institute of Directors, Ministry of Investment, and International Finance Corporation. Cairo, Egypt. July 2006.

"TALKING THE WALK: INTERCULTURAL COMMUNICATION INITIATIVES AT UNC KENAN-FLAGLER." Presentation to the Association of Business Communicators (ABC) Conference, San Antonio, Texas. October 2006.

WRITING AND SPEAKING AT WORK. Edward Bailey. Review. Spring 2005.

SUCCESSING IN BUSINESS COMMUNICATIONS. Thomson Course Technology Group. Review. Spring 2005.

"ALUMNI SPEAK: WORKPLACE COMMUNICATION SURVEY DATA AND CURRICULAR RECONSIDERATION." Association of Business Communicators Conference, Fall 2005

COLLEGE MEDIA ASSOCIATION CONFERENCE, NATIONAL COLLEGE MEDIA CONVENTION. New York, NY. March 18-20, 2004.

"GIZMOS, KINGS & CURMUDGEONS: ABOUT SCHMIDT, THE TOLKIEN TRILOGY AND THE FUTURE OF LIBERAL EDUCATION." Presentation at the Pennsylvania College English Association Conference. Marywood University, Scranton, Pennsylvania. March 19-20, 2004.

"INSIDE THE [NEW YORK] TIMES: THE PRESS AND A DEMOCRATIC SOCIETY." Part of the American Democracy Project and *New York Times* Symposium of Student Newspaper Editors. New York Times Headquarters. February 19-20, 2004.

Other Publications, Reviews and Presentations (continued):

Reverse Chronological Order (most recent item first)

- "THE POWER OF THREE: ARISTOTLE, THE BLAIR WITCH, AND THE IMPLICATIONS OF RHETORIC ON FILM." Presentation at The Literature/Film Association Conference. Towson University, Baltimore, Maryland. November 15, 2003.
- "RACE, HISTORY AND CLASSROOM POWER POLITICS." Presentation at the *Brown v. Board of Education: 50 Years Later* Conference. East Stroudsburg University, East Stroudsburg, Pennsylvania. March 31-April 1, 2004
- "ASKING TECHNOLOGY, TALKING PEDAGOGY." Presentation to the faculty of North Carolina Wesleyan College (Rocky Mount, NC). *February 2001.*
- COMMON CULTURE: READING AND WRITING ABOUT AMERICAN POPULAR CULTURE.* (Michael Petracca and Madeleine Sorapure, eds) Upper Saddle River, NJ: Prentice-Hall, 1998. *Review.*
- "CRESTING THE WAVE: NEGOTIATING COMPUTERS IN THE CLASSROOM." *North Carolina English Teachers Association Journal.* *Fall 1997.*
- "DIGGING INTO THE LIVES OF SLAVES." *Christian Science Monitor, 26-February-2002.* Contributor.
- "EFFECTIVE BUSINESS COMMUNICATIONS: A MULTI-MEDIA PRESENTATION." University Workshop on TeleLearning and TeleConferencing: the University of North Carolina at Greensboro. *May 1996.*
- LITERACIES AND TECHNOLOGIES: A READER FOR CONTEMPORARY WRITERS.* (Robert P. Yagelski Upper Saddle River, NJ: Prentice-Hall, 1999. *Review.*
- "PROMISE & PERIL OF ONLINE TESTING." Information & Instructional Technology Exposition at UNCG. *April 2001.*
- REMEMBERING SLAVERY.* With Dr. Jeutonne Brewer for Smithsonian Productions and the Institute of Language and Culture. <http://www.uncg.edu/~jpbrewer/remember/> *October 1998.*
- RHETORICAL DIMENSIONS OF CYBERSPACE.* Edited with Beth Baldwin. RhetNet, A Dialogic Publishing (ad)Venture (<http://www.missouri.edu/~rhetnet/>): University of Missouri. *October 1996.*
- "STUDENTS AS THE BEST RESOURCES." National Conference of Residential Colleges: Arizona State University, Tempe. *April 1997.*
- "TRADITION AND THE INDIVIDUAL STUDENT." National Conference of Residential Colleges: University of Vermont, Burlington. *October 1998.*
- YOU ARE HERE: READINGS ON HIGHER EDUCATION FOR COLLEGE WRITERS.* (Michael Petracca, Madeleine Sorapure, Review) Upper Saddle River, NJ: Prentice-Hall, 1999.
- WRITE ANGLES: A JOURNAL OF FRESHMEN COMPOSITION.* (Edited with Jewell Mayberry and Diann Baecker) UNCG Department of English, 1997.
- WRITING WELL: WRITING FOR BUSINESS AND INDUSTRY.* UNCG Division of Continual Learning, 1999.

UNC Kenan-Flagler ~ Websites I Manage:

KENAN-FLAGLER BUSINESS COMMUNICATION CENTER (w/ Courtney Wright. Podcasts, Tipsheets, Digital Video Guides, Updates)
MANAGEMENT COMMUNICATION ASSOCIATION (National Organization of Top MBA Communication Programs)
PERSONAL WEBSITE (Clearinghouse, e-Business Card)

Grants:

Reverse Chronological Order (most recent item first)

- CIBER GLOBALIZATION AND INTERCULTURALIZATION INITIATIVE. *Fall 2007.*
- PROVOST'S COUNCIL ON TECHNOLOGY & TEACHING, SMART CLASSROOM GRANT. *Spring & Summer 2004.*
- ADVANCEMENT OF TEACHING AND LEARNING GRANT. *October 1999 and March 2001.*
- DEPARTMENT AWARD FOR ENHANCEMENT OF THE COLLEGE UNDERGRADUATE EXPERIENCE. *January 1996.*

Earlier Departmental Service:

Reverse Chronological Order (most recent item first)

BSBA HONORS THESIS AWARDS COMMITTEE, Member. Spring 2008.

BSBA EXCELLENCE IN MANAGEMENT COMMUNICATION REVIEW COMMITTEE, Member. Spring 2008.

CAREER MANAGEMENT CENTER DIRECTOR SEARCH. Faculty Representative (Final stages only). Spring 2008.

LEADERSHIP ADVANTAGE/LEADERSHIP INSTITUTE (UNC OFFICE OF DIVERSITY AND MULTICULTURAL AFFAIRS, Networking and Presentations-Skills Building Event. Lead. Spring 2008.

HARAMBEE CHARITY FASHION SHOW for AMBS/Urban Investment Strategies Center. 2008-2009 academic year.

INSIDE KENAN-FLAGLER MINORITY RECRUITING WEEKEND. Faculty Representative. 2008-2009 academic year.

PIEDMONT TRIAD REGIONAL PARTNERSHIP, Advisory Committee on North Carolina/Puebla, Mexico Joint Ventures. 2008-2009 academic year.

UNC KENAN-FLAGLER BUSINESS COMMUNICATION CENTER CONSULTANT TRAINING, Writing Skills. Fall 2007 and 2008.

UNIVERSITY WRITING CENTER, Tutorials for Japanese Business-Exchange Student. Summer 2007.

INTERNATIONAL BUSINESS ASSOCIATION/CAREER MANAGEMENT CENTER MOCK NETWORKING RECEPTION, Advisor. Fall 2006-Present

INTERNATIONAL NEW STUDENT ORIENTATION, Faculty Representative. Summer and Fall 2006-Present.

KENAN-FLAGLER DIVERSITY ENRICHMENT & DIVERSITY COMMITTEE, Faculty Representative. Fall 2006-Present.

FACULTY SEARCH COMMITTEES (MANAGEMENT COMMUNICATION FACULTY & CENTER DIRECTOR SEARCHES). Member. 2006-2008.

GLOBALIZATION AND INTERNATIONALIZATION OPERATING COMMITTEE, Chair. 2006-2008.

KENAN INSTITUTE FOR PRIVATE ENTERPRISE MBA WELCOME RECEPTION, Faculty Representative. Fall 2006-2008.

MBA INTERNATIONAL INTEGRATION AND STANDARDIZATION COMMITTEE, Chair. Spring 2006-Fall 2008.

CENTER FOR INTERNATIONAL BUSINESS EDUCATION AND RESEARCH (CIBER) ADVISORY COUNCIL, Member. 2005-Present.

CIBER OPERATIONS COMMITTEE, Project Leader. 2005-Present.

MBA INTEGRATIVE EXERCISE. Fall 2005-Present.

CHAIR, COMPOSITION ADJUNCT SEARCH COMMITTEE. East Stroudsburg University. Spring and Summer 2004.

COORDINATOR, "WEEKLY PROFESSOR" SERIES IN THE *POCONO RECORD*. East Stroudsburg University. November 2003-September 2004.

MEMBER, PROVOST'S COUNCIL ON TECHNOLOGY & TEACHING. East Stroudsburg University. Spring 2004.

DEPARTMENTAL REPRESENTATIVE TO THE ESU MAJOR FAIR. East Stroudsburg University. Spring 2004.

CHAIR, PROFESSIONAL & MEDIA WRITING COMMITTEE. East Stroudsburg University. Fall 2003 to August 2004.

DEPARTMENTAL WEB MASTER. East Stroudsburg University. Fall 2003 to Present.

MEMBER, DEPARTMENTAL COMPOSITION COMMITTEE. East Stroudsburg University. Fall 2003 to August 2004.

MEMBER, TEACHER EDUCATION ADVISORY COMMITTEE. East Stroudsburg University. Fall 2003 to August 2004.

TECHNOLOGY ADVISOR, *CALLIOPE* LITERARY MAGAZINE. East Stroudsburg University. Fall 2003 to August 2004.

TASKFORCE ON INSTRUCTIONAL TECHNOLOGY AND DISTANCE EDUCATION. College of Arts & Sciences at the University of North Carolina at Greensboro. *Spring and Summer 2000*

WORKSHOPS ON FACULTY DEVELOPMENT IN DISTANCE EDUCATION AND INSTRUCTIONAL DESIGN. Teaching and Learning Center at UNCG. *Summer 2000.*

PANEL FOR PROGRAM REVIEW AND EVALUATION. Residential College at UNCG. *Fall 2000.*

SEMINARS ON COMPUTER-MEDIATED INSTRUCTION. Department of English at Elon College. *Fall 1999.*

GRADUATE STUDIES SUBCOMMITTEE ON TECHNICAL WRITING. Department of English at UNCG. *Spring 1997.*

CO-EDITOR OF *WRITE ANGLES (A JOURNAL OF FRESHMEN COMPOSITION)*. Department of English at UNCG. *September 1996 to May 1997.*

Professional, Residential and Extra-Curricular University Work Experience:

SOLUTIONS CONSULTANT. Vanguard Cellular Systems (now t/a AT&T Wireless). *August 1994 to October 1997.*

COORDINATOR FOR RESIDENTIAL LEARNING. The Residential College at UNCG. *August 1995 to May 2000.*

ONLINE-WRITING PROGRAM CURRICULUM DEVELOPER. The Division of Continual Learning at UNCG. *August 1998 to August 1999.*

COORDINATOR FOR FRESHMEN TEACHING FELLOWS. The School of Education at UNCG. *August 1998 to May 1999.*

STEP-AHEAD REGISTRATION ADVISOR. The College of Arts & Sciences Advising Center (CASA) at UNCG. *May 1996 to July 1999*

COORDINATOR FOR RESIDENTIAL WRITING INITIATIVES. The Office of Housing and Residence Life at UNCG. *August 1996 to May 1997.*

WRITING TUTOR. The University Writing Center at UNCG. *September 1994 to May 1995.*

EXAMINATION ADMINISTRATOR. Measurement and Research Services at Texas A&M University at College Station. *January 1993 to May 1994.*

Computer-Related & Instructional Technology Work:

KEEP I.T. GOING: INTEGRATING TECHNOLOGY INTO CURRENT COURSES. UNCG Arts & Sciences. *Spring 2001.*

WORKSHOPS ON FACULTY DEVELOPMENT IN DISTANCE EDUCATION AND INSTRUCTIONAL DESIGN. Teaching and Learning Center at UNCG. *Summer 2000 and 2001.*

"ASKING TECHNOLOGY, TALKING PEDAGOGY." Presentation to the faculty of North Carolina Wesleyan College. *February 2001.*

MOVING ONLINE: INTERNET TEACHING, COMMUNICATION & ADMINISTRATION. UNCG Department of History. *Fall 1999 and Spring 2000.*

SEMINARS ON COMPUTER-MEDIATED INSTRUCTION. Department of English at Elon College. *Fall 1999.*

MISCELLANEOUS HARDWARE/SOFTWARE: All of MS Office (Word, Excel, Access, PowerPoint, Outlook), Netscape Communicator (Composer, Messenger) Macromedia DreamWeaver, Simeon/ExecMail, Pine Mail, Audio & Video capture, production and editing (including streaming media)

INSTRUCTIONAL TECHNOLOGIST. The University of North Carolina at Greensboro. *May 2000 to November 2001.*

ASSISTANT DIRECTOR OF COMPOSITION FOR COMPUTER-AIDED INSTRUCTION. Department of English at the University of North Carolina at Greensboro. *October 1994 to June 1999.*

SOFTWARE WORKSHOP COORDINATOR AND INSTRUCTOR. Client Services at UNCG. *January 1997 to May 2000.*

WEBMASTER. Department of Information Technology at UNCG. *November 1996 to May 2000.*

WEB-PAGE AUTHOR. Various for the UNCG Departments of Classical Studies, English, Historic Preservation and Museum Studies, and History, as well as the Writing and Speaking across the Curriculum Initiatives

INSTITUTIONAL LIAISON, CLASSROOM SOFTWARE & TRAINING. WW Norton & Company. *August 1994 to May 1998*

References: (Current Department Chair: Heidi Schultz, PhD – Heidi_Schultz@unc.edu)

Dr. Diana Ashe, (Email: ashed@uncw.edu)

Professor of Technical and Business Writing and Publishing, UNC-Wilmington.....(910) 962-3332

Dr. Robert Langenfeld, (Email: langen@uncg.edu)

Professor of English and Publisher of ELT Press, UNC-Greensboro.....(336) 334-5446

Dr. Hephzibah Roskelly, (Email: roskellh@uncg.edu)

Professor of English and Director of Composition, UNC-Greensboro(336) 334-3280

Dr. Judy Tisdale, (Email: Judy_Tisdale@unc.edu)

Professor and Associate Communication Program Director, UNC Kenan-Flagler.....(919) 962-4355

Mr. Michael Stepanek, MBA (Email: Michael_Stepanek@unc.edu)

MBA Program Director, UNC Kenan-Flagler Business School(919) 962-0776

Dr. Nancy Van Arsdale, (Email: npva@po-box.esu.edu)

Professor of English and Department Chair, East Stroudsburg University(570) 422-3398