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# The new ticketing process

## Online Ticket Distribution

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The days of standing in a Saturday morning line are over with the move to a completely online ticket process.

The first thing you need to know is how to set up your account: Go to [www.tarheelblue.com](http://www.tarheelblue.com). Click the link that says "Buy Tickets Online," and then click the link for student tickets. All you have to do is set up your account and register for a shot at a seat is follow the prompts on the Web site.

You will need to create a password and provide your personal information. Make sure to provide an e-mail address that you check frequently because confirmation e-mails will be sent to verify your account.

This process must be completed for each game that you want to get tickets to. You should print the confirmation page for your records, but you will also get an e-mail receipt.

If you are selected to receive tickets, you will get an e-mail. You then have four days to confirm your tickets. You can request one or two tickets and choose your preference about riser seating, although other seating is random.

You will receive both a confirmation e-mail and another e-mail with your tickets in attached PDF format no later than 48 hours before the game. Print your tickets and bring them to the game along with your UNC One Card.

It's a good idea to add [studenttickets@unca.unc.edu](mailto:studenttickets@unca.unc.edu) to your address book so that you can make sure confirmation e-mails get to you. If you don't get tickets in the first distribution for a game, you will be automatically entered into a secondary distribution to receive unclaimed tickets.

It is important to realize that the online system is still in the test phase. Officials will be monitoring the ticket distribution for the Virginia Tech and N.C. State football games to work out the kinks before basketball season.

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