Four-County Community Services, Inc.
Families Achieving Self-Sufficiency (FASS) Program

Work First Pilot Project
Quarterly Report
July 1, 2001 - September 30, 2001

1. Describe the major activities initiated as part of the pilot project during the last three months.
   • Twenty-three families (70 individuals) in Hoke and Robeson Counties were enrolled in the FASS program.
   • Eighteen families (55 individuals) in Brunswick and Pender Counties were enrolled in the FASS program.
   • Eight Hoke and Robeson participants gained employment with an average hourly wage of $6.62.
   • Seven Brunswick and Pender participants gained employment with an average hourly wage of $5.86.
   • Six Hoke and Robeson participants enrolled in education programs.
   • Four Brunswick and Pender participants enrolled in education programs.
   • Eighteen Hoke and Robeson families secured standard housing.
   • One Brunswick and Pender family secured standard housing.
   • Ten Hoke and Robeson families participated in counseling and/or conflict resolution or anger management training.
   • Eleven Brunswick and Pender families participated in counseling and/or conflict resolution or anger management training.
   • Twenty-four FASS team meetings were held in Hoke and Robeson Counties.
   • Twenty-four FASS team meetings were held in Brunswick and Pender Counties.

2. How many individuals has your project served during the last three months?
   FASS has served two families with five individuals carried over from June and the 125 individuals from 41 families enrolled July 1 through September 30, 2001.

3a. Briefly describe the outcomes observed for these individuals.
   • Through FASS, families who were in crisis were stabilized.
   • Once stable, participants able to work began looking for work with several of them gaining employment.
   • Families participated in counseling or conflict resolution or anger management training.
   • Several participants use the educational opportunity afforded by FASS.
   • Because of the continued hands-on approach, more families are staying with the project and working toward self-sufficiency.
3b. Briefly describe the outcomes observed for the FASS team and case managers.
   • FASS team members have gotten to know each other and respect each other's agencies and have gained valuable information about resources available among their agencies.
   • Case managers have begun to praise FASS and appreciate its value as a service delivery system.

4a. Describe how these outcomes are in line with the goals and objectives of your pilot project (participant).
   • Families in crisis were stabilized.
   • FASS participants were able to secure gainful employment.
   • Families participating in counseling or conflict resolution or anger management training became more cohesive and more peaceful. They also were able to hold on to their jobs better.
   • Several participants used the educational opportunity to get nursing training which when completed will allow them to obtain nursing license (LPN) and thus become self-sufficient. (One participant will be licensed before the end of December. She already has a job that will pay considerably more when she is licensed.)
   • The service delivery system that makes FASS unique was able to help more of the clients, who are among the hardest to serve traditionally, to stay with the project and work toward getting out of poverty.

4b. Describe how these outcomes are in line with the goals and objectives of your pilot project (FASS teams and case managers).
   • The FASS case managers, who were skeptical at first, love this project because they say they get such a sense of accomplishment when their FASS families succeed. (The project requires a tremendous amount of commitment and work on the part of the FASS team, case managers, and the FASS families.)
   • Turfism has been virtually eliminated among the participating agency representatives.

5. List any changes or modifications to the services you provide or the manner in which services are delivered as a result of these outcomes.
   Keenly aware that funding for the FASS project will run out on February 28, 2001, we will actively seek funding to continue this project in all seven of our target counties. We are satisfied with the service delivery system as it is. However, with our on-going monitoring of the project, we are open to change and improvement as suggested by FASS team members, case managers, and participants.

6. What percentage of your project funds have you expended in the last three months? The project spent 17.26% of the funds during the 3 month period reported here.